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**201013**

**BACHELOR OF VOCATION**  
**Tool and Die Manufacturing**  
**Subject: Fundamentals of Industrial Management**  
**Subject Code: ZBGE-101**  
**Semester: Second**  
**October 2020**  
**Theory (External): 35 Marks**  
**Time: 03 Hours**

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**INSTRUCTIONS TO THE STUDENTS**

1. Read the questions carefully and write the answers in the answer sheets.
2. Wherever necessary, the diagram drawn should be neat and properly labelled.
3. This questions paper comprises of 8 questions out of which student need to attempt any 4 questions.
4. All questions carry equal marks.
5. The time allotted will be 3 hours for examinations including time of downloading of question paper to emailing of answer books to the concerned Dean/IC.

## **ESSAY TYPE QUESTIONS**

1. Define the cost of Quality and Draw the hierarchy of Quality Management?
2. What is ISO? Define ISO 9000 Series of standard.
3. What is problem solving? Define the tools and techniques of problem solving.
4. What are the Principles and feature of TQM? Define the barriers of TQM implementation.
5. Define the detailed concept of 5S and safety used in industries?
6. What is QA? Define Management principles in Quality assurance.
7. Define types of problems and Classifications of problems?
8. What is ISO 9001? Explain benefits of ISO 9001.

\*\*\*\*\*END OF PAPER\*\*\*\*\*